



For immediate release:

Pine Rest Christian Mental Health Services deploys Acuity Behavioral Health’s Patient Acuity Solution

Software company implements proprietary patient acuity and workload measurement solution at Cone Health for use in their inpatient psychiatric units.

Grand Rapids, MI. & Greensboro, NC, July 12, 2023– Today, Pine Rest Christian Mental Health Services (Pine Rest) announced the deployment of Acuity Health’s Behavioral Health Acuity Index (BHAi) to accurately provide patient and unit level acuity scoring across all inpatient psychiatric units. As the third largest free-standing behavioral healthcare facility and one of the nation’s top behavioral healthcare providers, Pine Rest will utilize the BHAi to project and manage inpatient resource needs over their extensive number of inpatient psychiatric care and treatment programs.

“For over 110 years, Pine Rest has been committed to providing the highest level of care for those suffering from mental illness and severe mental illness”, said Bob Nykamp the Vice-President and Chief Operating Officer at Pine Rest. “In recent years we have seen an alarming increase in the number of patients seeking help and also in the severity of mental illness symptoms they are suffering from. That combination places an extraordinary burden on our operations and especially upon our extremely dedicated nursing staff who attend to our patients. The BHAi is a clinical decision support model that empowers Pine Rest to measure both patient acuity and unit acuity across our many inpatient units. As a result, we can more precisely project our day-ahead staffing needs to provide better care and ensure the safety of our patients and staff alike. We look forward to sharing our success with the BHAi with the broader inpatient psychiatric community in the months ahead.”

“We are honored to have this extraordinary partnership with Pine Rest” said Jim Szyperski, the Managing Director at Acuity Health, “The BHAi represents a new model to meet the escalating demands placed upon our nation’s inpatient psychiatric facilities and mitigates the highly variable and costly way inpatient psychiatry is being managed. Pine Rest’s adoption is excellent validation of the effectiveness of the BHAi and the years of work and expertise that went into creating it.”

About Pine Rest Christian Mental Health Services:

Pine Rest Christian Mental Health Services is a nonprofit organization founded in 1910 in Grand Rapids, Michigan. Pine Rest is the third largest non-profit behavioral health provider in the U.S., offering a full continuum of services including psychiatric urgent care, inpatient and partial hospitalization, residential, outpatient and teletherapy services, addiction treatment and recovery, extensive child and adolescent programs, senior care services, as well as specialized assessment and treatment clinics. For more information please visit www.pinerest.org .



Acuity Behavioral Health

About Acuity Behavioral Health:

Acuity Behavioral Health, created by and for behavioral health providers, has developed a clinical and management support solution to improve the quality of care in inpatient psychiatric settings. The solution, the Behavioral Health Acuity Index (BHAi) provides a rapid and accurate measure of patient acuity within inpatient settings. The BHAi was created by the nation's leading behavioral health experts to improve patient care, reduce safety risks, and to address the increasingly acute status of mental health patients. The BHAi represents the first of its kind process model to standardize measurement of patient acuity and workload for inpatient psychiatric settings. To learn more, please visit www.acuity-health.com or follow Acuity on [LinkedIn](#) .

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